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Port Hedland International Airport traffic flow and vehicle parking improvements

As part of ongoing airside and landside developments, Port Hedland International Airport has invested \$20M to construct new parking and ground transport infrastructure that significantly improves safety and security.

Major underground service upgrades are complete, and the vehicle parking network opens in mid-March. Plans were underway for the terminal redevelopment when the worldwide COVID-19 pandemic landed in 2020. Rod Evans, GM says, “The airport has forged ahead with landside redevelopments, which include innovative, new car rental facilities.”

“As demand continues, there’s a need to improve customer safety and provide modern technology to enhance the customer experience,” Evans says. The latest car park equipment is installed to improve the traffic flow ahead of terminal works. The car park ticketing system is modernised with additional new features such as payWave. “Credit cards can be used at the entrance and exit barriers, so people with cards won’t have to use the pay machine, which will reduce queue times,” Evans said.

PHIA Group Chairman, Hon. Cheryl Edwardes AM said, “The \$20M investment will bring the car park infrastructure in line with those seen at airports around Australia. Up to seventy percent of arriving passengers are transported by bus and the design reflects this growing demand. Public vehicles, on-demand and bus traffic flows are separated and there are dedicated lanes and staging areas at the terminal entrance for taxis, rideshare and buses.

Accessible parking, passenger 2-minute drop and pick up and short term parking have priority locations at the terminal front. “We extend our thanks to the community for their patience during the works.” Ms Edwardes said.

The Airport advises visitors that they will be undertaking a new layout and traffic flows and to pay attention to new wayfinding signage and the direction of airport personnel.

Improvements at-a-glance:

- 2-minute Drop off and pick up traffic and has a dedicated lane and bays
- Taxis and rideshare have a dedicated pick up staging zone.
- Buses and shuttles have a dedicated Drop off and Pick up staging zone.
- Airport paid parking goes touchless; fast and secure, with licence plate recognition.

Car parks paid parking is re-introduced from 01 April

- The first 30 minutes is free in the Short term.
- The first 60 minutes is free in the Long term.
- There is no increase to daily rates.
- New technology for cash, eftpos, credit card or payWave payments.
- Receipts can be issued for all transactions.

- Activation of parking charge accounts is underway.

Further Information:

- New car rental facilities are due for completion early April.
- Car park design is by Woods Bagot and Arup (TDG).
- The airport builder is ADCO.
- Touchless parking management solution by Skidata.

PHIA Group is committed to invest in the Port Hedland's Airport asset to keep the region 'open for business' and ensure the airport maintains its safety and security standards while offering enhanced experience for airport users.

ENDS

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About the Port Hedland International Airport - The PHIA Group of Companies (PHIA Group) is the lessee and operator of the Port Hedland International Airport. PHIA Group's underlying investors, managed by AMP Capital and Infrastructure Capital Group, are preeminent Australian infrastructure investors.

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