PHIA
COVID SAFE

For our Airport community

Port Hedland International Airport

Port Hedland International Airport (PHIA) has a range of operating procedures to keep employees and contractors safe.

PHIA Covid Safe applies to all operators and their teams working in buildings and areas operated by PHIA. PHIA Covid Safe requirements are additional to lease agreement conditions that tenants have with PHIA.

PHIA Covid Safe is a guideline to provide safety to operators, employees, contractors, passengers and customers.

We're all in this together.

RESPONSIBILITY

PHIA is responsible for PHIA Covid Safe and working with airport operators and stakeholders to govern requirements.

Airport tenants, contractors and stakeholders should operate as mandated by Government and follow the PHIA Covid Safe requirements.

It is important that tenants and stakeholders take responsibility to educate and supervise their staff and contractors to operate safely at PHIA.

PHIA Covid Safe does not replace any requirement of State or Federal Government mandated action on any operator.

COVID-19 CORONAVIRUS

Coronaviruses are a large family of viruses that cause respiratory infections. Symptoms include fever, coughing, sore throat and shortness of breath. Protect yourself by keeping your distance from others and regularly washing your hands. Everyone must continue to practise physical distancing and good hygiene, and stay at home if you are sick.

Help protect your family, friends and community. Download the COVIDSafe App.
australia.gov.au

WA

Information and advice on the COVID-19 coronavirus for the community and businesses in Western Australia.
wa.gov.au

WORKING TOGETHER

PHIA's priority is the health, well-being, safety and security of our people, customers and community.

PHIA continues to monitor the COVID-19 situation and the WA Roadmap. We work with airlines, WAPOL, Border agencies and the wider airport community to ensure best practice protocols are in place.

We thank our community for your patience and support to stay safe.

PHIA SUPPORTS SAFE TRAVEL

To help stop the spread we action measures to support the health and safety of airport users:

- PHIA Airport Ambassador program; dedicated personnel supporting a safe travel experience for all.

- touchless hand sanitiser stations
- public address system reminders about safe protocols
- industry collaboration to support workforce travel
- support airline's travel and wellbeing communications
- physical distancing markers applied to seating and queuing areas
- COVID-19 safety signage throughout the terminal
- extra lounge space, seating and amenities
- reduced equipment touchpoints and free parking
- support bus and on-demand provider safe operations
- digital communications updates
- electronic sign safety reminders
- self-check-in kiosks touchpoints are turned off
- enhanced cleaning protocols
- hire car kiosks relocated outside of the terminal
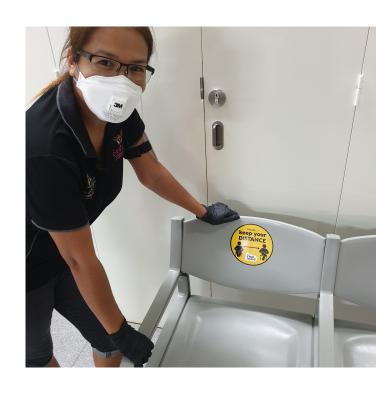- protective equipment issued to PHIA personnel.

WHAT YOU CAN DO

PHIA recommends that you follow recommended guidelines and keep us updated as the situation develops to meet our individual and share responsibilities.
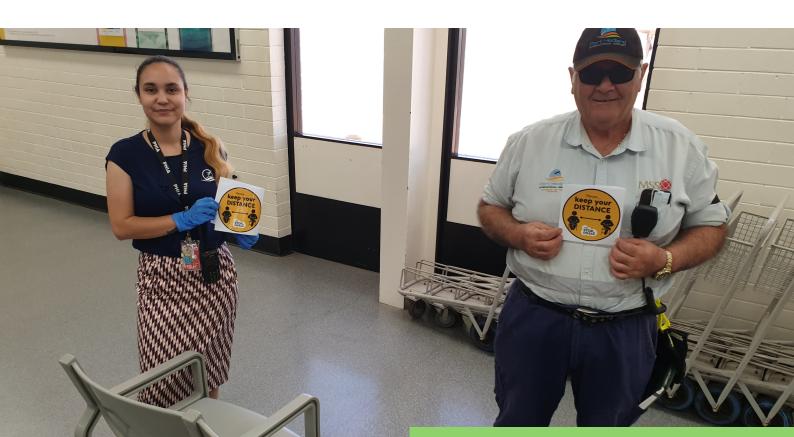
CLEANING

PHIA's contracted cleaning service personnel are trained for environmental cleaning, disinfection and decontamination cleaning procedures.

AIRLINES

Each airline has their own requirements to manage passengers in line with aviation guidelines. This can include the wearing of face masks, staggered boarding, cleaning, reporting unwell passengers, contract tracing, minimising physical contact and touchpoints and provision of passenger travel COVID-19 and health and wellbeing information;
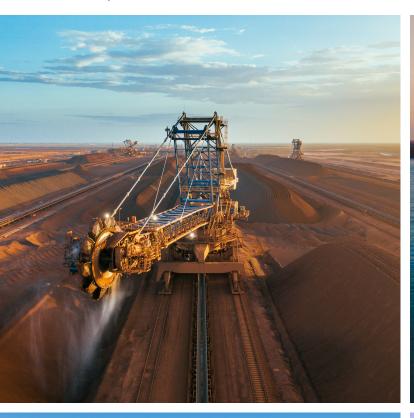
Qantas and Qantas Link - Fly Well - qantas.com
Virgin Australia - Prepare to Fly - virginaustralia.com
Alliance Airlines - Covid Statement - allianceairlines.com.au

RESOURCES INDUSTRY

PHIA's priority is the health, well-being, safety and security of our people, customers and community. The majority of our airport users are workforce commuters. COVID-19 related processing of employees and medical testing at the airport is subject to approval by PHIA.

Please contact PHIA about our facilities and your business requirements 08 9160 0500.

CONTACTS

If you have any questions in relation to PHIA Covid Safe, please contact:

General Manager
Port Hedland International Airport (PHIA)
PHIA Operations Centre 08 9160 0500 enquiries@phia.com.au

Updates to PHIA Covid Safe, please email Corporate Affairs bshm@phia.com.au

Airport Tenants and contractors
PHIA Commercial & Business Development Manager 0428 397 697

Coronavirus information helpline 13 COVID (13 268 43)

Safe Work Australia - Information for workplaces - COVID-19
State - wa.gov.au
Federal - gov.au

Emergencies
In case of emergency contact 000 (life threatening situation)
Police Assistance 131 444 (attendance required)
Crime Stoppers 1800 333 000 (report crime anonymously)

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